

Patient-Centered Medical Home Stakeholder Council  
Office of the Commissioner of Securities and Insurance  
January 15, 2014  
Meeting Minutes

**Members Present**

**Dr. Jonathan Griffin - Chair**, St. Peter's Hospital  
**Dr. Joe Sofianek**, Bozeman Deaconess Health Group  
**Paula Block**, Montana Primary Care Association  
**Dr. Larry Severa**, Billings Clinic  
**Dr. Janice Gomersall**, Community Physicians Group, Mountain View Family Medicine and Obstetrics  
**Dr. Jay Larson**, South Hills Internal Medicine  
**Carla Cobb**, RiverStone Health  
**Todd Lovshin**, PacificSource Health Plans  
**Dr. Thomas H Roberts**, Montana Health CO-OP  
**Dr. Monica E Berner**, Blue Cross Blue Shield Montana  
**Mary Noel**, Medicaid Division, Department of Public Health & Human Services  
**Jane Smilie**, Public Health and Safety Division, Department of Public Health & Human Services  
**S. Kevin Howlett**, Tribal Health and Human Services, Confederated Salish & Kootenai Tribes  
**Lisa Wilson**, Montana Family Link  
**Rep. Ron Ehli**, State of Montana (Ad Hoc Member)

**Members Absent**

**Dr. Jeffrey Zavala**, St. Vincent's Hospital  
**Sen. Mary Caferro**, State of Montana (Ad Hoc Member)

**Interested Parties Present**

**Richard Opper**, DPHHS  
**Kris Juliar**, Area Health Education Center  
**Sue Weingartener**, Montana Optometric Association  
**Todd Harwell**, Public Health and Safety Division, Department of Public Health & Human Services  
**Marti L. Wangen**, Montana Podiatric Medical Association  
**Linda Edquist**, Montana Academy of Family Physicians  
**Janice Mackensen**, Mountain Pacific Quality Health  
**Kristin Pete**, Glacier Medical Assn  
**Brianne Streck**, St. Vincent's  
**John Butz**, Pfizer  
**Jody Haines**, Providence  
**Kim Van Wyk**, Mountain Pacific Quality Health  
**Mike Foster**, Catholic Hospitals  
**Dr. Jonathan Weisul**, Allegiance Health Benefit Management  
**Pam Cox**, Butte County Health Center  
**Aaron Turner**, URAC  
**Mona Sweeney**, AAAHC  
**Kelly Gallipeau**, Kalispell Regional Medical Center

**CSI Staff Present**

Amanda Eby  
Christina Goe

Catherine Wright – Minutes recorder

Welcome, announcements, roll call, agenda review, and approval of minutes

CSI staff took roll call of the meeting. Dr. Griffin reviewed the meeting agenda, and the Dec. 18 meeting minutes. Mary Noel recommended that Dr. Gary Mihelish's title be changed to "retired dentist" and Dr. Berner suggested his NAMI credentials be added. Todd Lovshin moved to approve the minutes, as amended. Mary Noel seconded the motion, the motion carried. Amanda Eby announced that Commissioner Lindeen has made a decision about which national accrediting agencies she has approved for the Montana PCMH Program. She will publicly announce the groups after contacting them individually.

Quality Metrics Subcommittee Report

Dr. Griffin updated the group on the recent subcommittee meeting. The group's current report is available at [www.csi.mt.gov](http://www.csi.mt.gov). He especially thanked Jane Smilie and DPHHS for their time and expertise developing the framework. Jane Smilie reviewed the 4 quality metrics selected by the subcommittee: *Controlling high blood pressure, Control of Diabetes, Tobacco use: screening and cessation intervention, and Childhood Immunizations*. The subcommittee reviewed the criteria to ensure alignment with national quality standards and Meaningful Use. After review, the subcommittee made the following measurement changes: 1. Measurement period changed *from 18 months to 12 months*; 2. High Blood Pressure control age *now 18-75 (was 18-85)*. 3. Tobacco use patients *aged 18+* (was women of child-bearing age).

**Comments from the Council:**

- Dr. Roberts:
1. Remove "Note" on the A1C Control
  2. Immunization (Sec. A) Denominator: Clarify language. Paula Block suggested the wording used by the MPCA.
    - Numerator: Number of children among those included in the denominator who were fully immunized on or before their 3<sup>rd</sup> birthday. A child is fully immunized if s/he has been vaccinated or there is documented evidence of contraindication for the vaccine or a history of illness for ALL of the following: 4 DTP/DTaP, 3 IPV, 1 MMR, 2 Hib, 3 HepB, 1VZV (Varicella), and 4 Pneumococcal conjugate prior to or on their 3<sup>rd</sup> birthday.
    - Denominator: Number of all children with at least one medical visit during the reporting period, who had their 3<sup>rd</sup> birthday during the reporting period or a sample of 70 of these children. For measurement year 2013, this includes all children with date of birth between January 1, 2010 and December 31, 2010. Children who were never seen by the clinic prior to their second birthday are to be excluded. There will no doubt be a number of children for whom no vaccination information is available and/or who were first seen at a point when there was simply not enough time to fully immunize them prior to their second birthday. They should still be included in the universe and thus in the denominator.

Dr. Larson asked what method would be used to report the data; sees a need to develop some type of custom reporting. Lisa Wilson would like to see going forward more tracking of 3-18 year-olds.

Dr. Severa offered a motion for acceptance of the measures. Todd Lovshin seconded the motion. Motion carried unanimously. The work of this subcommittee is ongoing.

#### Update on Workforce issues (MT Health Care Workforce Advisory Council Study)

Kris Juliar provided an overview of the work of the Montana Healthcare Workforce Advisory Council. Specifically, what type of workforce is necessary for a successful PCMH and what are training needs for both new roles and the existing workforce. The Council will develop an inventory of Community Health Workers, describing the many different jobs and competencies of CHWs. Amanda Eby stressed the importance of coordinating efforts between AHEC and the PCMH Council. Council members discussed their experience and understanding of CHWs and Lisa Wilson provided more detail on how CHWs provide value to providers. Montana should develop its own model of CHWs to meet the unique needs of our population and health care community. Dr. Berner suggested an “information hub” (online resources) to improve coordination and to help practices evolve and improve services. The CSI will continue to assist in its role as an information clearinghouse. Dr. Sofianek suggested the committee develop a description of jobs for a PCMH. There was also discussion about CSI conducting a survey in the future on the positions used in a PCMH and their job descriptions. This would need to be coordinated between the CSI and AHEC so as not to overlap.

#### NASHP Update

Amanda Eby reminded the group of the NASHP Technical Assistance Grant funding through Jul. 2014. Dr. Griffin, Todd Lovshin, Amanda Eby will attend the NASHP meeting in New Orleans Jan. 29-31. Two NASHP staffers will be in Montana for a site visit on Feb. 19 and have requested one-on-one meeting with stakeholders. Amanda will set-up appointments.

#### List Serv

The PCMH listserv is currently hosted on Dr. Shepherd’s server. The group discussed their preferences and decided that an “outgoing” email system of communication is more open and meets the needs of the council members. Amanda Eby will share stakeholder contact information with council members.

#### No public comment.

#### Future Topics

Feb.: NASHP representatives

Mar.: Carla Cobb, medication management

Mary Caferro, post-partum depression screening

The all-payer/Insurer subcommittee has not yet met; they will try to meet before the Feb. meeting.

Amanda Eby will follow-up with Dr. Griffin about inviting PCMH practices to present to the committee.

Meeting adjourned 2:49 pm